

DOG DAYCARE CONTRACT

SARL CRÈCHE WAGGY
20 rue Sarrette 75014 Paris
SIRET: 938 646 536 00020

DOG'S INFORMATION

Name :
Date of birth :
Weight & Breed :
Identification number :
Male / Female. Neutered : Yes / No
Allergies / Dietary restrictions :

OWNER'S INFORMATION

Name :
Phone number :
Alternative phone number :
Adress :

1. ADMISSION CONDITIONS

The client certifies that they are the owner of the animal and attests to the accuracy of the information provided.

Any animal entering the facility must be over three months old and must have its identification card, vaccination booklet, and passport. Animals must be tattooed or identified with a readable microchip.

Vaccines required for dogs: DHPPIL, kennel cough.

Animals must have been treated for parasites and dewormed no more than two months prior to their stay at the Waggy Crèche.

First and second category dogs are not allowed in the facility.

Only neutered males and females are accepted.

If the animal is not up to date on vaccinations, is sick, contagious, harmful, or aggressive, we reserve the right to terminate the contract and interrupt services without financial compensation. The owner must inform the staff of any particularities such as behavioral issues, health concerns, phobias, etc. The animal must arrive in good general health, in good shape, clean, and free of untreated illnesses.

2. RESERVATION AND COMMITMENT

A preliminary evaluation of the dog is mandatory before any stay, during which we verify the compatibility of the dog with our concept and confirm the admission conditions.

This evaluation is free and is done before the animal's first stay with us.



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Its purpose is to validate your dog's well-being during their time with us. After this evaluation, the client fills out and signs the contract and the general conditions without reservation.

3. HOURS, RATES, AND OPTIONS

All rates are available on-site or on our website www.crechewaggy.com

The stay is charged according to the hours indicated on the website. Any late departure will incur an additional fee.

The basic rate includes care, unlimited water, one hour of outdoor play in a park at noon with other dogs, toys, human interactions, cuddles, etc.

We ensure a clean and healthy environment, activities, games, and cuddles for the animals in our care.

Any stay that has begun is payable in full. If the client picks up their animal before the time stated in the contract, no financial compensation or refund will be granted.

Any special requests and options are charged according to the current rates. The staff makes every effort to keep animals clean; however, due to unpredictable weather, your dog may be wet or have dirt, grass, or mud on their paws and coat.

4. PAYMENT AND SERVICES

The facility does not extend credit. Services are to be paid for upon drop-off of the animal or, exceptionally, upon pickup. Accepted payment methods include cash, credit cards, and bank transfers. Any invoice not paid within two months from the billing date will incur late payment penalties at the applicable legal interest rate, without prior notice. A fixed compensation of 40€ will also apply.

5. FOOD AND PERSONAL EFFECTS

The facility does not provide food. We prefer to maintain the animals' regular dietary habits. The owner must provide an appropriate amount of food for the duration of the stay. Home-prepared meals are allowed under the condition that they are stored in a labeled airtight container. BARF (Biologically Appropriate Raw Food) should be discussed with us.

We may provide treats, but the owner must indicate any food allergies or dietary restrictions for their dog(s).



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6. MODIFICATION, CANCELLATION, AND ABANDONMENT

Any changes to the dates of a stay must be approved by the Crèche Waggy staff.

A 50% deposit can be required at the time of booking, which is non-refundable in case of cancellation (except in the case of the animal's death, with a certificate). Only a credit valid for another stay will be issued if the cancellation occurs at least 7 business days before the start of the animal's stay.

If the animal is not retrieved one day after the end of its stay and the owner or their trusted contact cannot be reached, the animal will be considered abandoned. A report of abandonment will be filed, and legal actions will be taken. The animal will be entrusted to an animal rescue organization. Abandonment is punishable by law and carries penalties including imprisonment and fines.

7. HEALTH, ACCIDENTS, AND VETERINARY CARE

Our concept is based on group care, meaning interactions between animals. Therefore, the owner accepts that their dog may play with other dogs and could potentially injure itself. The client authorizes us to have the animal treated if needed, and especially to transport it to a veterinary clinic or call a veterinarian on-site. Our obligation is to treat any animal in need of care and to inform the owner. Veterinary costs are the responsibility of the owner.

The owner agrees to inform the facility of any health issues, pathologies, allergies, surgeries, or other relevant medical history that could impact the animal's well-being. In case of an incurable disease that could lead to death during the stay, the owner releases Crèche Waggy from any responsibility.

Crèche Waggy is not responsible for the animal's health status or any medical developments during the stay. Our obligation is limited to providing necessary daily care in case of issues or emergencies. The owner authorizes the staff to transport and treat the animal even if they cannot be reached immediately. We will make every effort to inform the owner. We respect the treating veterinarian within a 15 km radius. In case of emergency, we will consult the on-call clinic. If the animal needs to be hospitalized, the client will handle the clinic and cover the costs.

All costs incurred by Crèche Waggy for the animal's welfare are the sole responsibility of the owner, with invoices provided.



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8. COMMUNICATION, IMAGE RIGHTS, AND DATA PROTECTION

We are not contractually obliged to provide updates, photos, or videos during the stay, though we may do so at the owner's request within reasonable limits and during business hours.

The owner authorizes Crèche Waggy to use images of their dog on any medium and social media platforms.

Clients remain the owners of the information they provide. The data provided is confidential.

9. DAMAGE, LEGAL LIABILITY

The owner remains responsible for any damage caused by their animal during its stay at Crèche Waggy, except in the case of negligence attributable to the facility.

In the case of an escape due to the animal destroying the facilities (even if compliant with regulations), climbing, digging, or fleeing after injuring a staff member, Crèche Waggy disclaims all responsibility for any consequences resulting from the animal's escape.

On the day of departure, Crèche Waggy will not be responsible for any inconvenience or damage suffered by the owner on the premises, which must be managed when the animal is picked up (e.g., jostling, dirt on clothes).

10. INSURANCE, CONSUMER MEDIATOR

Crèche Waggy is insured with Axa insurance.

I, the undersigned, owner of
having read the general conditions and regulations, declare that I accept them.

Date and signature:

